

# Microsoft Teams Recording Service

Market-leading Verint interaction recording software for Teams, hosted and managed by Geomant in Microsoft Azure.



Geomant's recording service for Microsoft Teams offers a flexible and cost-effective approach to interaction recording. Utilising market leading Verint technology, along with our Azure hosting experience, we offer fully managed software as a service (SaaS) and hybrid packages to suit all business requirements. Whether you want to record, monitor and store interactions across all Teams modes for regulatory compliance, or want to record voice only for process improvement or quality management, the choice is yours. The Geomant Microsoft Teams Recording Service gives customers the ultimate flexibility and choice to scale up as their business transforms.

## Why Geomant?

Geomant has a long track record of successfully deploying solutions for Microsoft Unified Communications platforms, including Skype for Business and Microsoft Teams.

### With Geomant you can:

- Mitigate risks and reduce costs.
- Confidently meet strict record-keeping, communications monitoring and reporting requirements.
- Enhance quality management processes.

## Why Choose a Teams SaaS Recording Solution?

- A fully managed service - improve efficiency and dependability of recording operations with a Geomant managed solution. Benefit from lower provisioning costs and no technical infrastructure maintenance requirements.
- Quick-to-deploy - can be up and running within days.
- Flexible terms – ranging from 1 year to 5 years, with discounts based on commitment .
- Flexible user numbers – with options to flex month-to-month.

## Microsoft Teams Recording Service Features

Geomant utilises Verint's market-leading Teams Capture recording technology - one of the first approved solutions to utilise Microsoft's open APIs, ensuring seamless integration with Microsoft Teams. Deployed in the cloud, or as a hybrid solution, it can centrally record Microsoft Teams peer-to-peer, channel-based, and group interactions for monitoring, recordkeeping, and reporting purposes. The solution offers a broad range of capabilities, including:



### Compliance Recording

Captures and stores complete communication records from thousands of channels at multiple sites, with resilient recording across multiple endpoints and calling scenarios (PSTN, peer-to-peer, conference meetings, virtual consults, and meeting room-enabled devices).



### Data Integrity

Helps ensure data protection and integrity with encryption and robust security mechanisms.



### Cognitive Capabilities

Facilitates voice transcription and advanced search for rapid data discovery and analysis.



### Deep Integration with Microsoft Azure

Fully integrates with Microsoft Azure Virtual Servers, Azure Active Directory, Azure SQL Database, Azure Storage, and more.



### Enhanced Usability

Archives records in a single, easily navigable repository for instant search and playback.



### Data Intelligence

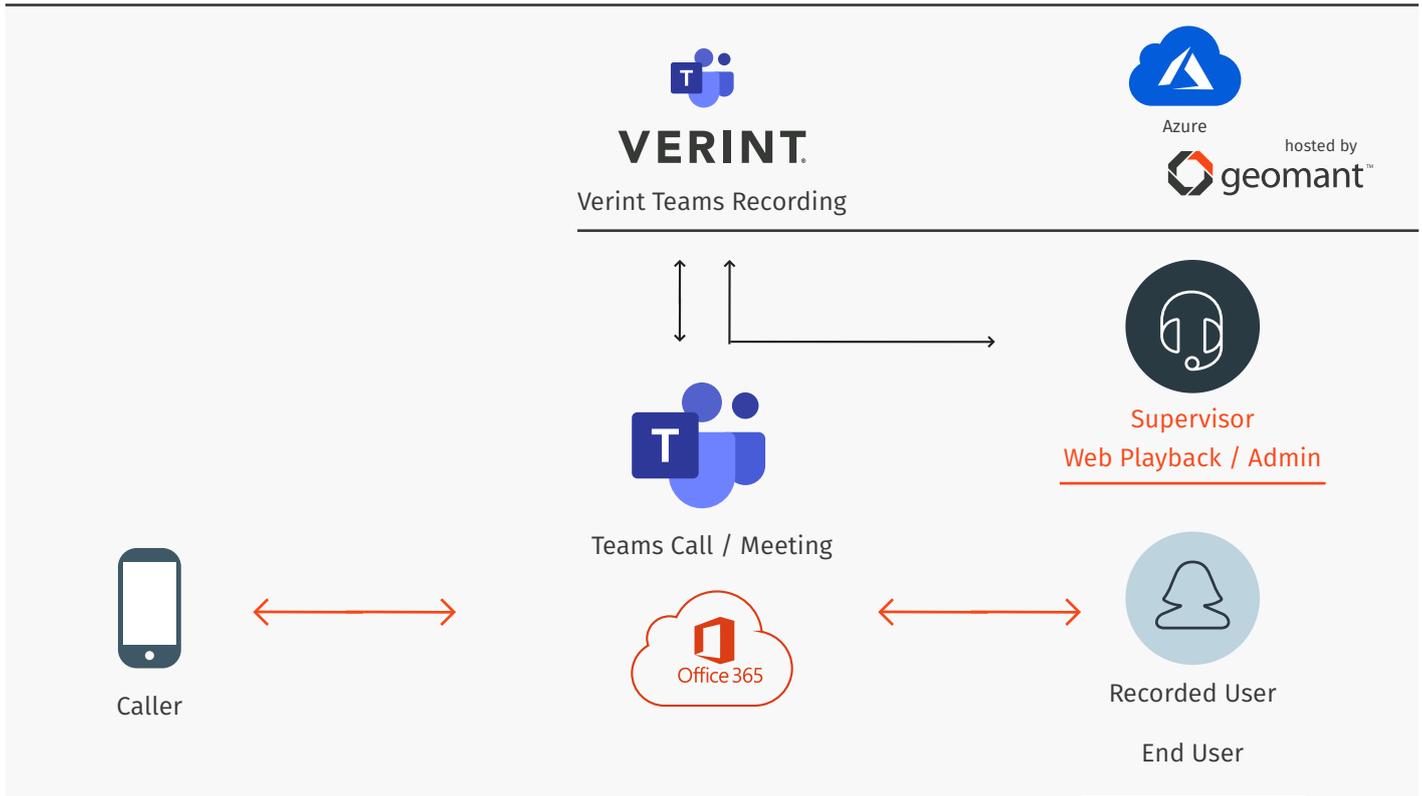
Provides real-time, customisable dashboards and reporting to give a "single-pane-of-glass" view of your compliance infrastructure.



### Compliance Storage Integrations

Allows recorded data to be stored on-premises or on multiple third-party cloud storage and Write Once Read Many (WORM) archive solutions.

## Teams Recording: Deployment on Azure



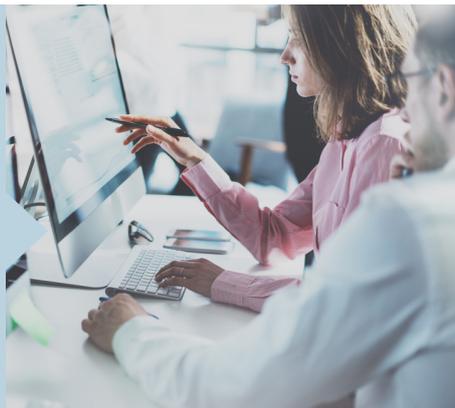
### A Note From Our CEO

“Given our long-standing partnership with both Verint & Microsoft, we are ideally placed to assist organisations in their journey to Teams. Geomant can help organisations to get maximum return on investment from their Microsoft 365 teamwork solution all while utilising the latest technology to remain compliant.”

**Ákos Vécsei, Geomant CEO**

#### About Geomant

Geomant is a well-established, innovative Systems Integrator and Software Developer, specialising in delivering amazing customer interactions. We provide tailored solutions based on our unique portfolio of cloud and software technology.



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#### Geomant Offers:

- ✓ Contact Centre: ACD, IVR, Voice Recording, CTI, Intelligent Wallboards
- ✓ Unified Communications: IM, Video, Mobile
- ✓ Business Consultation: Planning and Implementation
- ✓ Professional Services: Software & Application Development
- ✓ 24/7 Support and Maintenance
- ✓ AI (Chatbot) Services
- ✓ Solution Integration for Leading Communication Platforms & Advanced Recording Technology